

Measuring Training Effectiveness Report – Generic Programs:

How to Use Measuring Training Effectiveness Report online

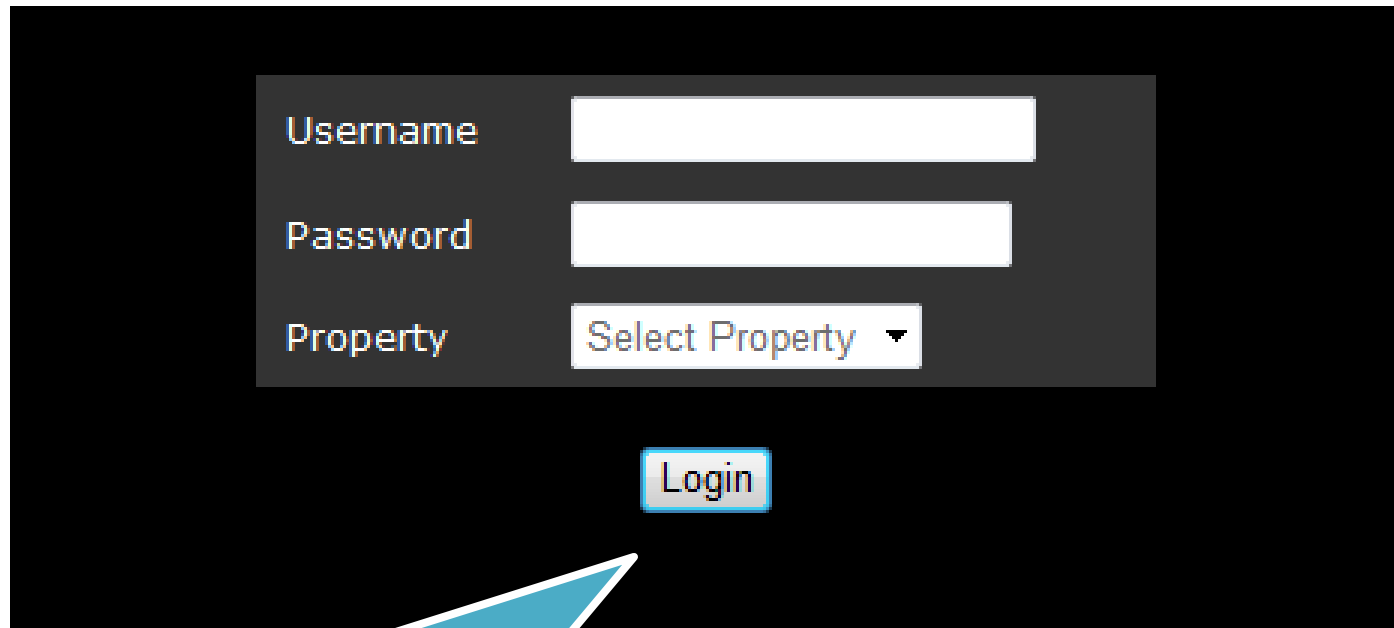


GROUP TRAINING

BANYAN TREE MANAGEMENT ACADEMY

Link to access the program

<http://www.btmabthr.com/measure/login.php>



A screenshot of a login form on a dark background. The form contains three input fields: 'Username' with a white text box, 'Password' with a white text box, and 'Property' with a dropdown menu showing 'Select Property' and a downward arrow. Below these fields is a blue 'Login' button.

Login to the report

All usernames & passwords are
already with each TM

Measuring Training Effectiveness

You will see your property's name here

Today 07/Nov/2014

Add New Data

Corporate | Thailand | BTMA

Nov/2014

Report of : 11 2014

MEASURING TRAINING EFFECTIVENESS - UPDATE Page							
No.	Programs	Legend	Measuring tools	Frequency	Target	Actual	Variance
01.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	Z-Direct overall score	Monthly	8.5	8.5	0
02.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	ASI Communication	Every 6 months	85.0%	22 %	-63
03.	Code of Corporate Conduct	LEGEND	Number of violation - HR	Monthly	1	22	21
04.	Customer Care 1	LEGEND	ASI overall	Every 6 months	85.0%	23 %	-62
05.	Customer Care 2	LEGEND	Revinatone overall score	Monthly	80.0	22	-58
06.	Customer Care 2	LEGEND	Z-Direct overall score	Monthly	8.5	52	43.5
07.	Empowerment	LEGEND	LRA Emotional Audit - Problem resolution	Yearly	4.0	12	8
08.	Fire, Bomb, Emergency	LEGEND	Risk Management Score card	Yearly	85.0%	51 %	-34
09.	CPR, First aid	LEGEND	Risk Management Score card	Yearly	85.0%	25 %	-60
10.	Food Hygiene	LEGEND	FSMS Internal Audit	Monthly	85.0%	23 %	-62
11.	FSMS	LEGEND	FSMS Internal Audit	Yearly	85.0%	23 %	-62
12.	HACCP	LEGEND	FSMS Internal Audit	Monthly	85.0%	28 %	-57

You will see "November 2014" as first data

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Measuring Tra

In this page, you can adjust your number according to the program

Today 07/Nov/2014

Add New Data

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Nov/2014

Report of : 11 2014

MEASURING TRAINING EFFECTIVENESS - UPDATE Page							
No.	Programs	Legend	Measuring tools	Frequency	Target	Actual	Variance
01.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	Z-Direct overall score	Monthly	8.5	8.5	0
02.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	ASI Communication	Every 6 months	85.0%	22 %	-63
03.	Code of Corporate Conduct	LEGEND	Number of violation - HR	Monthly	1	22	21
04.	Customer Care 1	LEGEND	ASI overall	Every 6 months	85.0%	23 %	-62
05.	Customer Care 2	LEGEND	Revinatne overall score	Monthly	80.0	22	-58
06.	Customer Care 2	LEGEND	Z-Direct overall score	Monthly	8.5	52	43.5
07.	Empowerment	LEGEND	LRA Emotional Audit - Problem resolution	Yearly	4.0	12	8
08.	Fire, Bomb, Emergency	LEGEND	Risk Management Score card	Yearly	85.0%	51 %	-34
09.	CPR, First aid	LEGEND	Risk Management Score card	Yearly	85.0%	25 %	-60
10.	Food Hygiene	LEGEND	FSMS Internal Audit	Monthly	85.0%	23 %	-62
11.	FSMS	LEGEND	FSMS Internal Audit	Monthly	85.0%	23 %	-62
12.	HACCP	LEGEND	FSMS Internal Audit	Monthly	85.0%	28 %	-57

Save

Whole Year Report

2014 | 2015

And click "Save"

Measuring Training Effectiveness

Today 07/Nov/2014

Add New Data

Corporate | Thailand | BTMA

Nov/2014

Report of: 11 2014

MEASURING TRAINING EFFECTIVENESS - UPDATE Page							
No.	Programs	Legend	Measuring tools	Frequency	Target	Actual	Variance
01.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	Z-Direct overall score	Monthly	8.5	8.5	0
02.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	ASI Communication	Every 6 months	85.0%	22 %	-63
03.	Code of Corporate Conduct	LEGEND	Orientation, Reorientation(including Telephone Etiquette, Grooming) : ASI Communication				21
04.	Customer Care 1	LEGEND	Index < 70%				62
05.	Customer Care 2	LEGEND	70% < Index < 80%				58
06.	Customer Care 2	LEGEND	80% < Index < 85%				3.5
07.	Empowerment	LEGEND	85% < Index < 95%				8
08.	Fire, Bomb, Emergency	LEGEND	Risk Management Score card	Yearly	85.0%	51 %	-34
09.	CPR, First aid	LEGEND	Risk Management Score card	Yearly	85.0%	25 %	-60
10.	Food Hygiene	LEGEND	FSMS Internal Audit	Monthly	85.0%	23 %	-62
11.	FSMS	LEGEND	FSMS Internal Audit	Monthly	85.0%	23 %	-62
			FS Internal Audit	Monthly	85.0%	28 %	-57

You can see the legend of each program by moving mouse over on the word "LEGEND"

Whole Year Report

2014 | 2015

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Measuring Training Effectiveness

Today 07/Nov/2014

Add New Data

Corporate | Thailand | BTMA

Nov/2014

Report of: 11 2014

TRAINING EFFECTIVENESS - UPDATE Page

Measuring tools	Frequency	Target	Actual	Variance		
Direct overall score	Monthly	8.5	8.5	0		
SI Communication	Every 6 months	85.0%	22 %	-63		
Number of violation - HR	Monthly	1	22	21		
04. Customer Care 1	LEGEND	ASI overall	Every 6 months	85.0%	23 %	-62
05. Customer Care 2	LEGEND	Revinat overall score	Monthly	80.0	22	-58
06. Customer Care 2	LEGEND	Z-Direct overall score	Monthly	8.5	52	43.5
07. Empowerment	LEGEND	LRA Emotional Audit - Problem resolution	Yearly	4.0	12	8
08. Fire, Bomb, Emergency	LEGEND	Risk Management Score card	Yearly	85.0%	51 %	-34
09. CPR, First aid	LEGEND	Risk Management Score card	Yearly	85.0%	25 %	-60

You can see click "Add New Data" to add new month

GROUP TRAINING

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Measuring Training Eff

Then select month and year

Today 07/Nov/2014

Corporate | Thailand | BTMA

Report of :

MEASURING TRAINING EFFECTIVENESS - ADD Page						
No.	Programs	Measuring tools	Frequency	Target	Actual	Variance
01.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	Z-Direct overall score	Monthly	8.5	<input type="text" value="0"/>	
02.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	ASI Communication	Every 6 months	85.0%	<input type="text" value="0"/>	
03.	Code of Corporate Conduct	Number of violation - HR	Monthly	1	<input type="text" value="0"/>	
04.	Customer Care 1			85.0%	<input type="text" value="0"/>	
05.	Customer Care 2			80.0	<input type="text" value="0"/>	
06.	Customer Care 2			8.5	<input type="text" value="0"/>	
07.	Empowerment			4.0	<input type="text" value="0"/>	
08.	Fire, Bomb, Emergency	Risk Management Score card	Yearly	85.0%	<input type="text" value="0"/>	
09.	CPR, First aid	Risk Management Score card	Yearly	85.0%	<input type="text" value="0"/>	
		FSMS Internal Audit	Monthly	85.0%	<input type="text" value="0"/>	
		FSMS Internal Audit	Monthly	85.0%	<input type="text" value="0"/>	
		FSMS Internal Audit	Monthly	85.0%	<input type="text" value="0"/>	

Enter the number or leave it "0"

Click "Save"

[Logout](#)

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Measuring Train

You can see the new month's link on top

Today 07/Nov/2014

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[Nov/2014](#)

[Dec/2014](#)

Report of : 12 2014

MEASURING TRAINING EFFECTIVENESS - UPDATE Page							
No.	Programs	Legend	Measuring tools	Frequency	Target	Actual	Variance
01.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	Z-Direct overall score	Monthly	8.5	4	-4.5
02.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	ASI Communication	Every 6 months	85.0%	52 %	-33
03.	Code of Corporate Conduct	LEGEND	Number of violation - HR	Monthly	1	36	35
04.	Customer Care 1	LEGEND	ASI overall	Every 6 months	85.0%	95 %	10
05.	Customer Care 2	LEGEND	Revinat overall score	Monthly	80.0	85	5
06.	Customer Care 2	LEGEND	Z-Direct overall score	Monthly	8.5	11	2.5
07.	Empowerment	LEGEND	LRA Emotional Audit - Problem resolution	Yearly	4.0	51	47
08.	Fire, Bomb, Emergency	LEGEND	Risk Management Score card	Yearly	85.0%	21 %	-64
09.	CPR, First aid	LEGEND	Risk Management Score card	Yearly	85.0%	25 %	-60
10.	Food Hygiene	LEGEND	FSMS Internal Audit	Monthly	85.0%	52 %	-33
11.	FSMS	LEGEND	FSMS Internal Audit				
12.	HACCP	LEGEND	FSMS Internal Audit				

Save

Whole Year Report

[2014](#) | [2015](#)

You can see the whole year data by clicking "Whole Year Report"

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Measuring Training Effectiveness

Today 07/Nov/2014

Corporate | Thailand | BTMA

You can edit data by clicking on the month's button

MEASURING TRAINING EFFECTIVENESS - REPORT Page of 2014

No.	Programs	Legend	Measuring tools	Target	Edit Nov <input type="button" value="X"/>	Edit Dec <input type="button" value="X"/>
01.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	Z-Direct overall score	8.5	8.5	4
02.	Orientation, Reorientation (including Telephone Etiquette, Grooming)	LEGEND	ASI Communication	85.0%	22 %	52 %
03.	Code of Corporate Conduct	LEGEND	Number of violation - HR	1	22	36
04.	Customer Care 1	LEGEND	ASI overall	85.0%	23 %	95 %
05.	Customer Care 2	LEGEND	Revinat overall score	80.0	22	85
06.	Customer Care 2	LEGEND	Z-Direct overall score	8.5	52	11
07.	Empowerment	LEGEND	LRA Emotional Audit - Problem resolution	4.0	12	51
08.	Fire, Bomb, Emergency	LEGEND	Risk Management Score card	85.0%	51 %	21 %
09.	CPR, First aid	LEGEND	Risk Management Score card	85.0%	25 %	25 %
10.	Food Hygiene	LEGEND	FSMS Internal Audit	85.0%	23 %	52 %
11.	FSMS	LEGEND	FSMS Internal Audit	85.0%	23 %	62 %
12.	HACCP	LEGEND	FSMS Internal Audit	85.0%	28 %	24 %

Back

[Logout](#)

Click here to go back

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